



Office of the Pr. Chief Commissioner of Income Tax ,
9th Floor, I.T.Towers, Masabtank , Hyderabad – 500 004
☎ : 040 – 234255492

F.No. 1/ Pension Adalat/Accts./2020-21

Date : 24-11-2020.

OFFICE MEMORANDUM

Sub: Holding of Pension Adalat in the month of December2020-
Forwarding of Reg
Ref: Under Secretary Letter in F.No.38015/14/2019,Ad.IX
Dated:09-11-2020

-oOo-

The undersigned is directed to forward herewith a copy of letter received from Under Secretary F.No.38015/14/2019,Ad.IX ated:09-11-2020 along with all copies of the enclosure under reference cited above.

Attention is invited to the Secretary , GOI,Ministry of Personnel Public Grievances & Pensions, New, Delhi, Letter in F.No.1/39,2020-P&W(E), Dated:21-10-2020 (Copy Enclosed) wherein it is mentioned that the following type of case **ONLY THOSE GRIEVANCES ARE TO TAKEN UP WHICH FALL WITHIN THE EXTANT PENSION POLICY/GUIDELINES** should be taken up in Pension Adalats

The other Grievances of pensioners if any, received in your office may be forwarded to the ZAO, CBDT, Hyderabad along with status report of the cases and earlier correspondences by **27-11-2020.**

Encl: As Above

Sd/-
(M.SATISH)
Addl. CIT,(H.Qrs)(Admn. & Vig.)
O/o Pr.CCIT,AP & TS, Hyderabad.

To

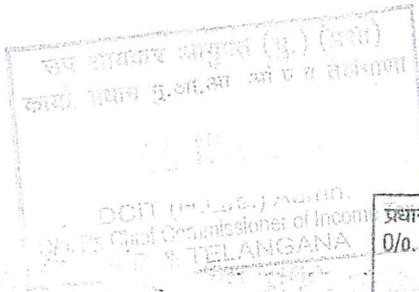
All the Heads of Offices/DDO's in AP & TS Region.


(N.S.PREM KUMAR)
Administrative Officer,(Accounts)
O/o Pr.CCIT, A.P & TS, Hyderabad

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F.No.38015/14/2019-Ad.IX
 Government of India
 Ministry of Finance
 Department of Revenue
 (Central Board of Direct Taxes)



 प्रधान मुख्य आयकर आयुक्त का कार्यालय
 O/a. Pr. Chief Commissioner of Income Tax
 24 NOV 2020
 प्रशासनिक अधिकारी (जी.डी.ओ)
 Administrative Officer (DDO)

Room No.10, 5th Floor, Jeevan Vihar Building
 Parliament Street, New Delhi – 110001

Dated : 9 November, 2020

To
 The All Pr.CCIT

Sub : Conducting of nation-wide Pension Adalats in the month of December, 2020 by each Ministry/Department/Organisation/Field formation.

Sir,

I am directed to forward a DO letter No.1/39/2020-P&PW(E) dated 21st October, 2020 received from Department of Pension & Pensioners' Welfare on the subject cited above.

2. As directed in the above said letter, all charges in Income Tax Department may organise the Pension Adalats through video conferencing for prompt resolution of pensioners' grievances within the framework of extant policy guidelines.

3. It is requested to take appropriate action in the matter and send a report to the undersigned in the prescribed proforma (copy enclosed) for onward transmission to the Department of Pension & Pensioners' Welfare.

Yours faithfully,

(Biswajit Guha)

Under Secretary to the Government of India
 Telefax : 23741823

Encls: As above.

We should arrange for this as advised.

24/11/20.

Adoff. CIT (W) (H&V) 20/11
DCIT (Admin) 20/11/20

Mohan Krishna, 27/11
20/11
AO (Accounts)

Dr. Kshatrapati Shivaji, IAS
Secretary
Tel.: 011-23742133
Fax: 011-23742546
Email: secy-arpg@nic.in

GOVERNMENT OF INDIA
MINISTRY OF PENSION & PENSIONERS' WELFARE
SECRETARY
NEW DELHI-110002

F.No. 1/39/2020-P&PW(E)

21st October, 2020

Dear Secretary,

The Department of Pension & Pensioners' Welfare has been conducting Pension Adalats across Ministries, throughout the country, as part of Good Governance, to minimise Pensioners' grievances. As you may be aware, redressal of Pensioners' grievances is high on the agenda of the Government.

- It has been decided, to convene a **nation-wide Pension Adalat** in the month of December, by each Ministry/Department/Organization/Field formation **through Video Conferencing**, for which, a suitable date shall be communicated in due course. The main objective of this Adalat would be prompt resolution of pensioners' grievances, within the framework of extant policy guidelines.
- The hallmark of the Adalat would be **leveraging digital technology** to conduct the Adalat through VC. While holding these Adalats, **each Ministry should ensure the presence of all concerned stake-holders** viz. HoD, DDO, PAO and officials of concerned Banks, at the Pension Adalat from their respective locations on VC. A notice, in advance, intimating the time and link for the Video Conferencing for the Adalat, should also be sent to the concerned Pensioner for their participation, if they so desire. For effective resolution of the grievances, it is imperative that the Departments should examine the cases in advance and make extensive preparations for the Adalat. **Only those grievances are to be taken up which fall within the extant Pension policy/guidelines.** Family Pension cases should be given priority. The Ministries/Departments/Organization having field formations in different parts of the country may organise the Pension Adalats in these formations also on that day, so that this effort has a pan-India effect.

Please discuss
1530489/2020/GOVT
22/10/2020
SO (Ad-1A) / SO (Ad-1B)
May pertani to Ad-1A
Neha
22/10/2020
SO (Ad-1A)
...conti.2/-
23/10/20
U.S. (Contd.)
U.S. (Contd.)
U.S. (Contd.)

4. A nodal officer, may please also be nominated from your Ministry, who shall coordinate within your Ministry as well with the Department of Pension & Pensioners' Welfare. The nodal officer will intimate the details of the cases being taken up in the Pension Adalat/s of your Ministry and also intimate the outcome of the Adalat/s in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated from your Ministry may kindly be intimated to this Department latest by November 10, 2020.

I solicit your kind personal attention for the involvement & support of your Ministry in this exercise in making this endeavour a grand success.

With warm regards,

Yours sincerely

Encl: as above


(Kshatrapati Shivaji)

**The Secretaries of all Ministries/Departments,
Government of India**

Proforma

Statement of Pension Adalats

S.No.	Total number of cases taken up during Pension Adalats	No. of cases resolved during Adalats	left	No. of Cases Unresolved/Pending

Summary of Cases.

S.No.	Name of the Petitioner	Grievance Reg. No.	Gist of the Grievance	Outcome of the Grievance in Pension Adalat