



Office of the Income Tax Officer,
Ward-1 & D.D.O.,

Aayakar Bhawan, College Road,
Konkapalli, Amalapuram – 533 201

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F.No.19/Security/ITO/DDO/AMP/2020-21

Date: 17.08.2020

LIMITED TENDER NOTIFICATION

Subject:- Hiring of Security Guards (without Arms) for Income Tax Office located at Aayakar Bhavan, College Road, Konkapalli, Amalapuram, East Godavari District, Andhra Pradesh.

Sealed quotations are invited from reputed placement / vendors / service provider Agencies for supply of 3 (Three) Security Guards for Income Tax Office located at Aayakar Bhavan, College Road, Konkapalli, Amalapuram, East Godavari District, Andhra Pradesh, on "no work no pay" basis.

Placement agencies/Vendors/Service providers, (hereinafter referred to as the "service provider" also) if interested, may submit their **sealed tenders on or before 24.08.2020 latest by 15:00 hrs** to the Office of the Income-tax Officer, Ward-1 & D.D.O., , Aayakar Bhavan, College Road, Konkapalli, Amalapuram at the above given address in line with the terms and conditions enumerated below:

A. The terms and conditions for providing Security Guards shall be as under:-

1. The security guards should be of –
 - (a) Age group between 22 and 50 years as on 01.01.2020.
 - (b) He should have minimum education (8th Pass) and average intelligence to check Identity cards and Gate passes and be able to read & write in Telugu, English & Hindi Language
 - (c) Preference will be given to Ex-service men
2. In the proposal/quotation, rates should be indicated in both figures and words. The rates should be quoted by mentioning the gross amount inclusive of all taxes, Agency Commission, GST, ESI and EPF etc. (BREAK-UP TO BE GIVEN). The service charge / commission of the agency providing the security services cannot be quoted as 'NIL'.

3. Items of equipment, headgears, torches, lathis, uniforms including rain coat, jerseys, identity cards etc. for efficient conduct of duty by the agency personnel shall be provided by the Service Provider only and shall be in good, neat and usable condition. The security guards shall maintain discipline and decorum in the office.
4. No accommodation will be provided in the office premises for the Security Guards and the Service Provider shall make its own arrangements for its personnel.
5. Initially the contract will be executed for a period of One year from the date of finalization of outsourcing contract. The contract can be extended on same terms & conditions up to a period of 2 years, as decided by the Competent Authority from time to time. In case of exigency, the contract can also be renewed after end of the period of 2 years, with mutual consent.
6. It will be liability of the service provider to pay all the liveable taxes, surcharge, any liability etc. to the concerned Department. This Department will not make any payment of tax, surcharge, service tax, gratuity, deductions etc. either to the concerned government departments or the security guards, so provided, directly. All the payment such as wages or salary, uniform allowance, overtime etc. to the deployed staff shall be paid by the service provider only.
7. The service provider shall be solely responsible for payment of wages / other dues payable as per Central & State Government enactments etc. as applicable to personnel deployed that might become applicable under any Act or order of the Government. This department shall have no liability whatsoever in this regard.
8. The Service provider shall comply with all applicable laws of the Central Govt./ State Govt. and be responsible for any dispute that may arise in connection with the subject service, between the service provider relating to Laws, Service Tax, Income Tax, etc or any local body.
9. The Service provider shall be solely responsible for any/all disputes between him and the personnel deployed by him. The Department will not entertain any such dispute and there should be no claim or liability against the department or any of its officers on this account. The service provider shall keep the department indemnified against all actions.
10. For any losses, damages caused by the personnel deployed by the service provider, to any person/properties/ equipment of the office, the service provider will have to make good such loss/damage and bear the expenses for such loss/damage as decided by the competent Authority. Further, in respect of such loss/damage, the department reserves the right to take such further action as required/provided under the law.
11. The department shall not entertain any claim, damages insurance liability, etc. arising out of mishap/accident etc to the personnel employed by the vendor.

The vendor shall take such necessary action, under the various Acts/Rules/Law as required to take care of personnel deployed including medical treatment and transportation to hospital etc. as and when required.

12. The service provider shall in no case lease/transfer/sublet to any third party for the service rendered.
13. The service provider should specifically note that the engagement of the service provider under this contract does not in any way confer any right on the service provider or the persons that may be deployed by him in this office, for claiming any regular employment in this office or any other Government Office. The service provider shall also obtain a written undertaking from the persons deployed by him to work in this office that they are fully aware that their deployment to work in this office does not confer any right on them for claiming any regular employment in this office or any other Government office. Attested copy of such undertaking shall be submitted to the Department at the time of signing of Contract.
14. In case of any default by the Service provider in respect of any of the Terms & Conditions, (Whether General or Special), the Income Tax Officer, Ward-1 & DDO, Amalapuram, may without prejudice to any other right/remedy which have accrued or shall accrue thereafter, terminate the contract, in whole or part, without giving prior notice in writing to the service provider. The said notice shall be deemed to have been issued if a Registered Copy of Notice is sent to the address of the service provider as per the Agreement.
15. The Income Tax Officer, Ward-1 & DDO, Amalapuram, reserves the right to terminate the contract in the extraordinary circumstances with immediate effect and without assigning any reasons and without incurring any financial liability whatsoever to the Service Provider.
16. If the personnel deployed is not able to attend work or his services are not found satisfactory, it would be the responsibility of the service provider to provide another suitable substitute in his place.
17. Attendance register of the personnel deployed shall be maintained by the service provider. The personnel shall render service 365 days in a year and for all 24 hours (3 Shifts of 8 hours each) including Saturday, Sunday and on all holidays i.e., 365x24x7 days. They shall also attend to any exigency of work for which no extra payment shall be made.
18. The Service provider shall conduct periodical inspection of security guards on duty to ensure discipline, punctuality and efficiency.
19. In the proposal, the service provider shall mention his firm's complete address, phone/fax/mobile numbers, work experience, service tax registration number, PAN, turnover of last 3 years, and name of his major/important clients. The relevant certificates and

20. No transport, TA/DA, insurance, medical facility shall be provided by the department to the personnel deployed for the work.
21. These terms and conditions are only explanatory as after finalization of quotations by the department, a written agreement detailing the specific terms and condition shall be executed between the department and service provider.
22. Medical Certificate and identification certificate for each guard shall be furnished to the Office of The Income Tax Officer, Ward-1 & DDO, Amalapuram before their actual deployment. The latest police verification certificate and a copy of Aadhar Card in respect of each Security Guard proposed to be deployed shall necessarily be submitted to the Department.
23. In the event of theft, pilferage or damage to the Department's property, after necessary investigations, if proved beyond doubt that the Agency/their personnel are responsible, the agency shall make good all the losses /damage.
24. The sealed tender/quotation (both Technical Bid & Financial Bid in a separate sealed covers) addressed to the Income-tax Officer Ward-1 & DDO, Aayakar Bhawan, College Road, Konkapalli, Amalapuram – 533 201 scribed by "Bid for Security Guards" must reach this office on or before 24.08.2020 by 15:00 hrs.
25. The Income Tax Officer, Ward-1& DDO, Amalapuram right to cancel the tender process at any stage without assigning any reasons and decision of Income Tax Officer, Ward-1&DDO, Amalapuram is final for all purposes.
26. Furnishing of false, misleading, inaccurate information of particulars in the bid document or in any other manner shall lead to the disqualification of the bid and bidder at any stage or time. It shall also lead to termination of the contract, if awarded.
27. For clarification on any issue related to bid or work, the bidder may visit the Income Tax Office to meet ITO, Ward-1 & DDO, Amalapuram on any working day during office hours.
28. The bid may be rejected if it is not complete in any respect.

B. Eligibility Criteria:

- (i) The applicant tenderer should be having workforce of at least 40 persons every year continuously for F.Y: 2017-18, 2018-19, 2019-20 & current F.Y. also Proof for the same shall be submitted along with technical bid.
- (ii) The applicant tenderer should have provided minimum 15 guards to various govt./Semi Govt. department. A certificate from that department should be enclosed with technical bid.
- (iii) The applicant tenderer should have experience of at least 5 years in this field. The applicant should also have experience of providing security guards to minimum 5 Government Departments / Public sector enterprises. A list of such clients along with the nature and value of work done and number of guards

deployed shall be submitted along with technical bid. Further, the bidder should submit at least two "Satisfactory Performance Certificates" from the organizations to which it has been rendering the security services along with the Technical Bid.

- (iv) The applicant tenderer's annual turnover should not be less than Rs.30 lakhs for the FY: 2017-18, 2018-19 & 2019-20 will be considered. Applicant has to furnish copies of returns for the relevant assessment years along with copy of audit report, with technical bid.
- (v) The applicant tenderer should be having ESI, PF, Service tax registration numbers, PAN and TAN and necessary proofs shall be submitted along with the Technical Bid. Further, registration certificate from Labour Department and Service Tax returns shall also be submitted along with technical bid.
- (vi) The applicant tenderer should not have been blacklisted or debarred from participating in the tenders at any point of time by any of the Central or State Government, Semi Government or Local Body Agencies. An undertaking to this effect shall be submitted.
- (vii) The tenderer should have trained security guards approved by the Government agencies for training. An undertaking to these effects (on all the above points) shall accompany the technical bid.
- (viii) The bidder should be registered under Service Tax Act, All relevant State Government authorities including labour department and police department. The possession of PSARA license is a must.

C. Earnest Money Deposit (returnable if the bid is not successful) of Rs. 10,000/- (Rupees Ten Thousands only) in the form of demand draft/banker's cheque in favour of "Zonal Account Officer, CBDT, Visakhapatnam" has to be given along with the technical bid. Technical Bids without the EMD will be summarily rejected.

D. The tenderers are requested to submit their offer in two bid system, i.e., Technical Bid and Financial Bid. Both the envelopes should be properly sealed, superscribing thereon the "Bid for security

guards Technical Bid/ Financial Bid" as the case may be. The name, address and telephone numbers of the authorized contact person(s) should be clearly mentioned on the outer-side of the sealed envelopes.

E. Technical Bid

- (i) The technical bid shall be as per Annexure A and shall be supported by the documents indicated in the said Annexure.
- (ii) The Demand Draft/Banker's Cheque in respect of "Earnest Money Deposit" shall be submitted with the Technical Bid.

- (iii) The undertaking along with proof in the eligible criteria as mentioned in point-B shall be attached to the Annexure-A.

F. Financial Bid

- (i) The tender document, marked as Annexure-B, itself is a 'Financial Bid'.
- (ii) Initially the technical bids will only be opened. The financial bid will be opened, only if, the applicant tenderer is selected in the technical bid qualifying in all aspects as per the eligibility criteria and evidence to thereof enclosed to the technical bid. Rates quoted should be all inclusive with proper break-up and no separate claims will be entertained.

G. The technical & financial bids will be opened on 24.08.2020 at 16:00 hours. at the Office of the Income Tax Office, Ayakar Bhavan, Near SKBR College, Konkapalli, Amalapuram-533201. However, The Income Tax Officer, Ward-1 & DDO, Amalapuram reserves the right to postpone the opening of bids and the same shall be intimated to all the bidders.

H. Terms of payments: Payment shall be made on monthly basis after certified attendance sheet is produced by the tenderer.

I. The applicant shall submit their bids in sealed envelopes to The Income Tax Officer, Ward-1 & DDO, College Road, Konkapalli, Amalapuram, Andhra Pradesh - 533201 **by 24.08.2020 before 15:00 hours.**

J. A copy of this document is to be signed by the principal officer of the tenderer in token of acceptance of terms and conditions and to be deposited along with technical bid.

K. The successful bidder will be required to deposit a Performance Bank Guarantee from Schedule Commercial bank @ 10% of the annual value of the contract as security for due fulfilment of contract. The Bank Guarantee should be executed in the Proforma. It should be valid till the expiry of one year /contract period. The bank Guarantee must be submitted within 10 days from date of award of contract. This security shall be liable to forfeiture in the event of any breach or non-observance of the terms of the contract by the contractor or premature termination of the contract on part of the contractor for any reason. The performance guarantee will be renewed by the contractor, if the contract is extended after the normal expiry period of the contract. Bank guarantee shall be submitted within 15 days of awarding contract. This bank guarantee will be released to the vendor after completion of contract after deducting dues, if any arises during contract period.

L. In case of any dispute, during the tender process, the decision of The Income Tax Officer, Ward-1 & DDO, College Road, Konkapalli, Amalapuram would be final and binding.

- M.** Income Tax Officer, Ward-1 & DDO, College Road, Konkapalli, Amalapuram reserves the right to accept or reject any part of the tender or whole tender, without giving any reason.
- N.** Any dispute with regard to the tender is subject to the jurisdiction of courts in Amalapuram only.

**SCHEDULE OF THE SECURITY PERSONNEL REQUIRED TO BE
PROVIDED BY THE AGENCY**

S.no	Property at which guards to be provided	No of persons to be deployed
<u>01</u>	Income Tax office , Amalapuram, (including office quarters)	3

GS :General Shift – 9:00 a.m to 6.00p.m
AS : A Shift - 06:00 am to 02:00 pm
BS : B Shift - 02:00 pm to 10:00 pm
CS : C Shift - 10:00 pm to 6:00 am

Closing date and time for submission of quotations

:24.08.2020 – 1500 hrs.

**Date and time for opening of quotations
(Technical and Financial Bids)**

:24.08.2020 - 1600hrs



(D.VENKATA RAMANA)

Income Tax Officer,
Ward-1&DDO, Amalapuram

TECHNICAL BID DOCUMENT

ANNEXURE-A

Sl. No.	Particulars	Details
1.	Name of the Bidder	
2.	Complete address of the concern along with Tel. No., Fax No. and e-mail id	
3.	Name(s) and address(s) of the proprietors/or Directors of the Concern with Tel. No.	
4.	Name and address of the Concern/Department where at least 40 guards were provided during in a year. The bidder should submit at least two " Satisfactory Performance Certificates " from the organizations to which it has been rendering the security services along with the Technical Bid.	
5.	Details of contact person(s) Name and Address of the person Telephone No./Mobile a) b) c)	
6.	A brief note on the security related contracts carried by your concern in the last 3 years (not to exceed 100 words) Separate sheet to be attached)	
7.	Annual Turnover during the FY: 2017-18, 2018-19 & 2019-20 (Copy of Return of income filed along with P&L A/c, Balance Sheet etc. should be enclosed as evidence)	
8.	Permanent Account No. (PAN) and TAN	

9.	Details of Demand Draft/ Banker's Cheque in respect of Earnest Money Payable at Visakhapatnam (Demand Draft/ Banker's Cheque to be enclosed)	
10.	Service Tax, PSARA, EPF & ESI Registration Numbers. To furnish necessary document evidence for the same apart from copies of service tax return and registration certificate from Labour Department to be enclosed.	

DECLARATION

I/We hereby certify that the information furnished above is correct to the best of my / our knowledge and belief. I/We understand that in case any deviation is found in the above statement at any stage, the company concern will be blacklisted and will not have any dealing with the Department in future.

(Name and Signature of authorized person with date & stamp)

SELF CERTIFICATE

(To be enclosed with Technical Bid Annexure-A)

I/We hereby declare that-

(i)	I/We have employee 40 persons for a year continuously for FY: 2017-18, 2018-19 & 2019-20 including current year (Proof is enclosed).
(ii)	I/We have provided 5 guards to a single department at a time. Certificate from the department is enclosed.
(iii)	I/We have 5 years of experience in this field and have experience of providing security guards to Govt. Department/ public sector department/ govt. dept. I/We have enclosed list of 5 reputed clients with the nature and value of work done. I am also enclosing herewith the "Satisfactory Performance Certificates" issued by two Organisations to which we have rendered the Security Services.
(iv)	My/Our annual turnover is not less than Rs.30 lakhs for the last 3 financial years as per the Financial Years mentioned in the eligibility. I/We have enclosed the copies of returns of income filed/P&L Account, Balance Sheet for the Financial Years FY: 2017-18, 2018-19 & 2019-20.
(v)	I/We have enclosed the Demand Draft/ Banker's Cheque in respect of Earnest Money Deposit.
(vi)	I/We have trained guards approved by the Govt. agencies for training. Copy of approval given by Government to train security guards is enclosed.
(vii)	I/We have signed every page of the tender document and submitted the same along with the Annexure-A in token of having read the contents of the tender document.
(viii)	I/We/am/are not blacklisted or debarred from participating in the tenders at any point of time by any of the Central or State Government, Semi government or local body agencies.
(ix)	I/We have service tax registration number and also have ESI & PF. Proof enclosed.

Place:

Date:

(Signature of Authorized Signatory
with Stamp and Date)

FINANCIAL BID DOCUMENT

ANNEXURE-B

Sl. No.	Particulars	Details
1.	Name of the Proprietor/ Registered Firm/ Company/ Society	
2.	Address of the concern (with Tel. No. Fax & e-mail ID)	
3.	Authorized contact person(s) with mobile no.	
4.	Wages payable per guard for 8 hours per day	
5.	Provident fund rate claim (should not be less than minimum rate fixed by Central Govt. Rules)	
6.	ESI rate claim (should not be less than minimum rate fixed by Central Govt. Rules)	
7.	GST (should not be less than minimum rate fixed by Central Govt. Rules)	
8.	Service Charge / Commission	
9.	Gross total (per month per guard)	
9	Gross Total (per annum per guard)	
10.	Details of Demand Draft / Banker's Cheque in respect of Earnest Money	

(Name and Signature of Authorized Signatory with date & stamp)