



Office of the Pr. Chief Commissioner of Income Tax ,

9th Floor, I.T.Towers, Masabtank , Hyderabad – 500 004

☎ : 040 – 234255492

F.No. 1/ Pension Adalat/Accts.2019-20

Date : 07-08-2019.

OFFICE MEMORANDUM

Sub: Holding of Pension Adalats on 23-08-2019 – Forwarding of Reg
Ref: ZAO,CBDT,Hyderabad's letter in ZAO/CBDT/Hyd/Pension/2019-20
/1087, Dated:22-07-2019.

-oOo-

The undersigned is directed to forward herewith a copy of Zonal Account Officer, CBDT, Hyderabad's letter Dated:22-07-2019 along with all copies of the enclosure under reference cited above.

Attention is invited to the Accounts Officer O/o Principal Chief Controller of Accounts, CBDT, New Delhi's (Office Memorandum in F.No.PCCA/CBDT/CPGRAMS/MEETING/2017-18/1/459-514 , Dated:18-07-2019 (Copy Enclosed) wherein it is mentioned that the following type of case should not be taken up in Pension Adalats:

- (a) Cases involving purely legal Point e.g., succession, etc.,
- (b) Grievances involving policy matters.

The other Grievances of pensioners if any, received in your office may be forwarded to the ZAO, CBDT, Hyderabad along with status report of the cases and earlier correspondences by **14-08-2019.**

Encl: As Above

N.S.P.K. 7/18
(N.S.PREM KUMAR)

Administrative Officer,(Accounts)
O/o Pr.CCIT, A.P & TS, Hyderabad

To

All the Heads of Offices/DDO's in AP & TS Region.

1087



सत्यमेव जयते

PRINCIPAL CHIEF CONTROLLER OF ACCOUNTS
CENTRAL BOARD OF DIRECT TAXES
ZONAL ACCOUNTS OFFICE
4th FLOOR, AAYAKAR BHAVAN

BASHEERBAGH, HYDERABAD - 500.004
Phone No / Fax No. 040 - 23425590 / 040 - 23236512

आयकर प्रमुख अधिकारी कार्यालय
Pr. Chief Commissioner
of Income Tax
5 AUG 2019
प्रशासनिक अधिकारी
Administrative Officer
D.O.

ZAO/CBDT/HYD/Pension/2019-20/ ~~7007~~ 1087

Dt. 22nd July 2019.

To
The Addl. Commissioner of Income Tax (HQtrs) (Admin),
O/o The Pr. Chief Commissioner of Income Tax (AP & TS),
10th Floor, 'B' Block, IT Towers, A C Guards, Masab Tank,
Hyderabad - 500 004

आयकर प्रमुख अधिकारी कार्यालय
Pr. Chief Commissioner
of Income Tax
24805
01 AUG 2019
आयकर प्रमुख & तेलंगणा
Pr. Chief Commissioner of Income Tax
(A.P. & Telangana)

Sir,

Sub: Holding Pension Adalats on 23/08/2019 - reg.

Ref: O/o Pr. CCA, CBDT, New Delhi's Letter No. PCCA/CBDT/CPGRAMS/meeting/2017-18/1/459-514 Dt. 18/07/2019

With reference to the above, a copy of the letter mentioned under reference is forwarded herewith with a request to give wide publicity and for necessary action to conduct the Pension Adalat successfully on 23rd August 2019.

Yours faithfully,

ZONAL ACCOUNTS OFFICER

Encl: As above

ESTD
AO
1) In Dept, OS - M. take action as per last Adalat
2) Accounts section
[Signature]

प्रशासनिक अधिकारी (ए.पी. & तेलंगणा)
कार्या. प्रधान मु.आ.आ, आ.प्र. व तलशाणा
10 2 AUG 2019
Administrative Officer (Estn.)
O/o. Pr. Chief Commissioner of Income Tax
A.P. & TELANGANA

OFFICE OF THE PRINCIPAL CHIEF CONTROLLER OF ACCOUNTS,
CENTRAL BOARD OF DIRECT TAXES,
9TH FLOOR, LOK NAYAK BHAWAN,
KHAN MARKET, NEW DELHI-110003

NO. PCCA/CBBDT/CPGRAMS/meeting/2017-18/1/4 59-514

Dated: 18 July, 2019

Office Memorandum

Subject: Holding of Pension Adalats on 23.08.2019- reg.

The undersigned is directed to refer to O.M no CDN/MF-CGA/Pension Adalats/2018/311/163 dated 15th July, 2019 (Copy enclosed) received from O/o Controller General of Accounts alongwith D.O letter dated 28.06.19 of Secretary P&PW requesting to hold Pension Adalats on **August 23, 2019** with an objective of prompt and quick redressal of pensioners' grievances.

The cases to be heard in Pension Adalat are to be shortlisted by 15th July, 2019 (as mentioned in DO letter of Secretary, P&PW) and intimation of the same may please be given to this office by 25th July, 2019.

Therefore, all ZAOs are requested to hold Pension Adalat on **23rd August, 2019** and publicity of the same may be given (to pensioners/employees association/DDOs etc.) and the outcome may be intimated to this office in the prescribed Performa by **August 28, 2019**.

This issues with the approval of Pr. CCA, CBBDT.

Encl: As above


18/7/19
Sr. Accounts Officer
(PPC Section)

To,

1. All ZAOs, CBBDT.
2. All Regional Controllers, CBBDT.
3. Computer Cell – for uploading.

CDN/MF.CGA/Pension Adalats/2018/311/163
O/o Controller General of Accounts
Ministry of Finance
Department of Expenditure

Mahalekha Nivantrak Bhawan
GPO Complex, E-Block, INA, New Delhi

Dated: 15 July, 2019

OFFICE MEMORANDUM

Sub: - Holding of Pension Adalats on 23.08.2019 – reg.

Reference is invited to D.O letter No. 1/12/2019-P&PW(G) dated 28th June, 2019 from Secretary, Ministry of Personnel, Public Grievances & Pensions to the Secretaries of all Ministries/Departments with a appeal to hold Pension Adalats on Friday, August 23, 2019. (Copy of D.O letter is enclosed).

2. As Pay and Accounts Offices and Central Pension Accounting Office play a pivotal role in pension related matters, organizing such pension adalats will go a long way in addressing the grievances of pensioners. Therefore, all the Pr.CCAs/CCAs/CAs (with independent charges) and Chief Controller (P) are requested to extend wide publicity for Pension Adalat and suitably instruct their field PAOs/RPAOs/ZAOs to hold Pension Adalat on Friday, August 23, 2019.

3. Outcome of the Pension Adalats organized by your Ministry/Department may be intimated in the enclosed proforma.

Encl: - As above



(Rokhum Lalremruata)
Joint Controller General of Accounts

To,

1. All Pr.CCAs/CCAs/CAs (with independent charges)
2. Chief Controller (Pension)

Copy to:-

1. Sr. AO, ITD to upload on website.

श्री. इपेन, सचिव
K.V. Eapen IAS
SECRETARY
Tel: 011-23742103
Fax: 011-23742546
E-mail: secy-arp@nic.in



भारत सरकार
कामधे लोक शिकायत तथा पेंशन न्यायालय
पेंशन एवं पेंशनभोगी कल्याण विभाग
लोकन्यायक भवन खान मार्केट
नई दिल्ली-110003
GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL PUBLIC GRIEVANCES & PENSIONS
DEPARTMENT OF PENSION AND PENSIONERS' WELFARE
LOK NAYAK B-HAWAN KHAN MARKET
NEW DELHI-110003

D O.No 1/12/2019-P&PW(G)

June 28, 2019

Dear Secretary

Department of Pension & Pensioners' Welfare on 18th September 2018 conducted Pension Adalats across Ministries throughout the country with the objective that a day is dedicated to the Pensioners as part of good governance and efforts made to minimise their grievances, as suggested by the Departmental Parliamentary Standing Committee, for this Ministry

2. It has been decided by the Government that as part of its 100-day impactful initiatives, nation-wide Pension Adalats be conducted by each Ministry/Department/Organisation/Field formation on Friday, August 23, 2019. Wide publicity should be given to Pension Adalat/s of your Ministry/Department and cases for the Adalat should be shortlisted latest by July 15, 2019.

3. The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. While holding these Adalats, each Ministry should ensure the presence of all concerned stake-holders across the table, viz. officials in charge of pay fixation & Pension processing, PPO issuing branch, Pay & Accounts Office as well as senior officials of the concerned Banks. A notice in advance intimating the time and venue of the Adalat should also be sent to the Pensioner so that he or his representative can be present to plead his case

4. For effective on-the-spot redressal, it is imperative that the Departments should in advance examine the cases and make preparations for the Adalat. However, only those grievances are to be taken up which fall within the four walls of extant Pension policy/guidelines. The Ministries/Departments/Organisations having field formations in different parts of the country may organise Pension Adalats in these formations also so that this effort has a pan-India effect.

5. A single nodal officer may be nominated from your Ministry who will coordinate both within your Ministry and will also intimate Department of Pension & Pensioners' Welfare the status and number of cases being taken up in the Pension Adalat/s of your Ministry and also intimate the outcome of the Adalats organised by your Ministry/Department/Organisation in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated from your Ministry may be intimated to this Department latest by July 15, 2019.

6. I hope that through cooperation and involvement of your Ministry in this exercise, we would be able to redress the grievances of pensioners to a large extent. This may please be treated as MOST URGENT.

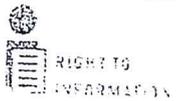
With Regards,

Yours sincerely,

28/6/19
(K.V.Eapen)

Encl: As above

The Secretaries of all Ministries/Departments,
Government of India



PROFORMA

Ministry/Department

Statement of Pension Adalats

S.No.	Total Cases taken up during Pension Adalats	No. of Cases resolved during Adalats	No. of Cases Unresolved during Adalats

Summary of Cases

S.No.	Name of Petitioner	Grievance Reg. No.	Gist of Grievance	Outcome of Grievance in Pension Adalat